# ANNAMALAI UNIVERSITY Syllabi for the Affiliated Colleges BACHELOR OF ARTS

# B.COM. DEGREE COURSE CBCS PATTERN

(2021 - 2022)

# The Course of Study and the Scheme of Examinations

S.NO.	Part	Study Comp	onents	Ins. hrs	Credit	it Title of the Paper		laximum Mar	ks
3.NO.	Part	Course T	itle	/week	Credit	Title of the Paper	CIA	Uni. Exam	Total
		SEMES	TER I						
1	I	Language	Paper-1	6	4	Tamil/Other Languages	25	75	100
2	II	English (CE)	Paper-1	6	4	Communicative English I	25	75	100
3	III	Core Theory	Paper-1	5	3	Financial Accounting -I	25	75	100
4	III	Core Theory	Paper-2	5	3	Business Organization	25	75	100
5	III	ALLIED -1	Paper-1	6	3	<ul><li>(to choose 1 out of 3)</li><li>1. Indian Economy I</li><li>2. Elements of Insurance</li><li>3. Consumerism</li></ul>	25	75	100
6	III	PE	Paper-1	6	3	Professional English I	25	75	100
7	IV	Environmental Studies		2	2	Environmental Studies	25	75	100
				36	22		175	525	700
		SEMES	TER II				CIA	Uni. Exam	Total
8	I	Language	Paper-2	6	4	Tamil/Other Languages	25	75	100
9	Ш	English (CE)	Paper-2	4	4	Communicative English I	25	75	100
10	III	Core Theory	Paper-3	5	3	Financial Accounting –II	25	75	100
11	III	Core Theory	Paper-4	5	3	Office management	25	75	100
12	III	ALLIED-1	Paper-2	6	5	<ul><li>(to choose 1 out of 3)</li><li>1. Indian Economy II</li><li>2. Merchant banking</li><li>3. Business Mathematics</li></ul>	25	75	100
13	III	PE	Paper-2	6	3	Professional English II	25	75	100
14	IV	Value Education		2	2	Value Education	25	75	100
15	IV	Soft Skill		2	1	Soft Skill	25	75	100
				36	25		200	600	800

## **B.COM. GENERAL**

#### PROGRAMME EDUCATIONAL OBJECTIVES (PEO)

**PEO 1:** To excel with the much needed business education, to ensure that students to be more competitive for employment and higher education.

**PEO 2:** To develop a broad range of business skills and knowledge, development of general and specific capabilities to meet the current and future expectation of business, industries and economy at the national and global level.

#### PROGRAMME OUTCOMES (POs)

**PO 1:** To have comprehensive knowledge of finance, accounting, taxation, economics and business laws.

**PO 2:** To equip with professional, inter-personal and entrepreneurial skills for economic and social growth.

**PO 3:** To gear up with updated knowledge in implementing business practices.

**PO 4:** To acquire effective skills like communication, decision making, problem solving in business activities.

**PO 5:** To blend knowledge, skill and attitude that will sustain an environment of learning and creativity.

**PO 6:** To impart value based and job oriented education, which ensures that the students are trained into up-to-date.

# ANNAMALAI UNIVERSITY B.Com. (GENERAL)

SYLLABUS UNDER CBCS (2021-2022)

#### **SEMESTER I**

#### **CORE PAPER - 1**

#### FINANCIAL ACCOUNTING I

#### **OBJECTIVES**

- 1. To understand the basic Principles and practical Applications of Accounting
- 2. To have practical knowledge in the preparation of Double Entry System
- 3. To draft the Final Accounts as per the Accounting standards
- 4. To acquire knowledge about Depreciation accounting
- 5. To gain expertise in preparation of Single Entry System
- 6. To gain knowledge about importance of Tally

#### **UNIT-I: Introduction**

Meaning of accounting – objectives– advantages -limitations - Accounting concepts and conventions - Methods of accounting - Journal - Ledger– Trial Balance - Rectification of Errors with and without suspense a/c.

#### **UNIT-II: Final accounts**

Meaning of final accounts – adjustments in preparation of final accounts – preparation of trading, profit & loss account and balance sheet of sole proprietorship concern.

#### **UNIT-III: Depreciation**

Meaning of depreciation – causes– need– Methods of calculating depreciation: straight line method and written down value method (change in method of depreciation is excluded) – Methods of recording depreciation: by charging depreciation to assets account or by creating provision for depreciation account.

#### **UNIT-IV: Single entry system**

Meaning of single entry system – features and limitations of single entry system – Distinction between single entry system and double entry system - Methods of calculation of profit:

Statement of affairs method and Conversion method – Distinction between statement of affairs and balance sheet.

## **UNIT-V: Introduction to Tally**

Accounts Basics- Accounts Basics - Understanding the Components of Computer, Classification of Softwares - Challenges associated with accounting on computers and solutions there on - Software training to enhance employability - Growth of Tally.

**Note:** Questions in Sec .A, B & C shall be in the proportion of 20:80 between Theory and Problems.

#### **TEXT BOOKS**

S.NO	AUTHORS	TITLE	PUBLISHERS
1	T.S. Reddy & Dr. A.Murthy	Financial Accounting	Margham Publications Chennai.
2.	Jain &Narang,	Financial Accounting	Kalyani Publishers
3	S.N. Maheshwari	Financial Accounting	S.Chand Publications

#### REFERENCE BOOKS

AUTHORS	TITLE	<b>PUBLISHERS</b>
Hanif and Mukherjee	Financial Accounting	McGraw-Hill
		Publications
Murugadoss, Jaya,	Financial Accounting	Vijay Nicholes Imprint
Charulatha and Baskar		Pvt. Ltd., Publications
Shukla & Grewal	Advanced Accounting	S.Chand & Co.
		Publications
Parthasarathy.S.	Financial Accounting	Kalyani Publishers,
&Jaffarulla,		NewDelhi
Gupta, R.L & Gupta V.K,	Advanced Accounting	Sulthan chand and sons
		Publications
Ashok Sehgal &Deepak	Fundamental of Financial	<b>Taxman Publications</b>
Sehgal	Accounting	
Tulsian	Financial Accounting	Pearson Publications
	Hanif and Mukherjee  Murugadoss, Jaya, Charulatha and Baskar Shukla & Grewal  Parthasarathy.S. &Jaffarulla, Gupta, R.L & Gupta V.K,  Ashok Sehgal &Deepak Sehgal	Hanif and Mukherjee Financial Accounting  Murugadoss, Jaya, Financial Accounting Charulatha and Baskar Shukla & Grewal Advanced Accounting  Parthasarathy.S. Financial Accounting  & Jaffarulla, Gupta, R.L & Gupta V.K, Advanced Accounting  Ashok Sehgal & Deepak Sehgal Accounting

#### **COURSE OUT COMES**

Units	CO Statement	
Unit1	After studied unit-1, the student will	Understand the basic fundamentals of
	be able to	Double Entry System Accounting
Unit2	After studied unit-2, the student will	Prepare Final Accounts

	be able to	
Unit3	After studied unit-3, the student will	Understand the depreciation accounting
	be able to	
Unit4	After studied unit-4, the student will	Prepare the accounts in Single Entry
	be able to	system
Unit 5	After studied unit-5, the student will	Understand the importance of Tally
	be able to	Accounting

# CORE THEORY PAPER – 2

#### **BUSINESS ORGANIZATION**

#### **OBJECTIVES:**

- 1. To enable the students to understand the basic concepts of Business Organization.
- 2. To make the students to know the functioning of MNC's in India.

#### UNIT - 1

#### Introduction

Business – Meaning – Characteristics - Objectives - Criteria for Success in Modern Business – Classification of Business-Profession - Meaning-Distinction between Business and Profession - Social Responsibility of Business.

#### **UNIT - 2**

#### **Forms of Business Organisation**

Sole Trader, Partnership Firm, Limited Liability Partnership, Cooperative Societies and Joint Stock Company: Definition – Meaning – Characteristics – Advantages – Limitations - One Man Company- Virtual Organization- Private and Public Limited Company – Government Companies – Public Utilities.

#### UNIT - 3

#### **Location of Industry**

Plant Location: Meaning - Theories of Location - Factors Influencing Location - Plant Layout: Definition - Meaning - Objectives - Characteristics of Good Layout - Size of Firm: Meaning - Concept of Size - Measures of Size.

#### **UNIT-4**

#### **Business Combination**

Definition - Meaning - Advantages and Limitations - Types of Combination - Chamber of Commerce: Meaning - Advantages and functions - Trade Associations: Features and functions.

#### **UNIT-5**

#### **Multinational Corporations (MNC's)**

Definition - Distinction among IC, MNC, GC and TNC - Characteristics of MNC's-cultural impact of MNC's. Factors contributed for the growth of MNC's – Advantages and Disadvantages of MNC's – Control over MNC's – Organization Design and Structure of MNC, s – Relationship between Headquarters and Subsidiaries – MNC's in India.

# **TEXT BOOKS**

S.NO	AUTHORS	TITLE	<b>PUBLISHERS</b>
1.	Dinkar Pagare	Business Organization &	Sultan Chand & Sons,
		Management	New Delhi.
2.	C.B. Gupta	Business Organization &	Sultan Chand & Sons,
		Management	New Delhi.

# REFERENCE BOOKS

S.NO	AUTHORS	TITLE	<b>PUBLISHERS</b>
1.	P.N. Reddy & S.S.	<b>Business Organization</b>	Eurasia Publishing
	Gulshan		House (Pvt.) Ltd, New
			Delhi.
2.	Prof. C.D. Balaji& Dr. G.	<b>Business Organization</b>	Margham Publications,
	Prasad		Chennai.
3.	Kathiresan & Dr. Radha	<b>Business Organization</b>	Prasana Publishers,
			Chennai.
4.	Y.K. Bhushan	Fundamentals of Business	Sultan Chand & Sons,
		Organization &	New Delhi.
		Management	
5.	Dr. P. Subba Rao	International Business –	Himalaya Publishing
		Text and Cases	house, New Delhi.

# **COURSE OUTCOMES**

<b>UNITS</b>	CO STATEMENT	
Unit1	After studied unit-1, the student will	Knowledge about Business and
Omi	be able to	Profession
Unit2	After studied unit-2, the student will	Understand the different Forms of
	be able to	Business Organization.
Unit3	After studied unit-3, the student will	Explore the theories of Plant Location
	be able to	and characteristics of Layout.
Unit4	After studied unit-4, the student will	Know the concept of Business
	be able to	Combinations and functions of Chamber
		of commerce, Trade Association.
Unit 5	After studied unit-5, the student will	Understand the basic Concepts of MNCs
	be able to	

#### ALLIED – 1 (To choose any 1 out of the given 3) PAPER –1 1. INDIAN ECONOMY - I

#### **Course Objectives:**

- 1. The salient objective of this paper is to introduce the students to understand the main concepts of the Indian Economy.
- 2. The concepts which help to the students to assess gain knowledge on various Economic Policies of the Government and also students should know that India is a fifth largest economy.
- 3. The students become aware of the Agriculture and Agriculture Labour.
- 4. The students become aware of the various challenges of the Indian economy.
- 5. Students are able to analyse current economic scenario in India.
- 6. To impart knowledge about the functioning of industries.

#### **UNIT: I Introduction**

Features of developing Economies - Economic and Non-Economic factors impeding Economic development - Concept of growth and development.

#### UNIT: II Human Development, Poverty and Unemployment.

Human development – Components of human development – HD Index – Population Growth – Measures to control population - Recent Population Policy – Poverty Alleviation Programmes – Unemployment – Types – Causes and Effects.

#### **UNIT: III Agriculture**

Indian Agriculture – Contribution to Economic Development – Agricultural Productivity – Land Reforms – Green Revolution II.

#### **UNIT: IV Agricultural labour**

Agricultural labour – Definition – Features - Problems – Remedies - Agricultural Credit - Grameen Bank.

#### **UNIT: V Industry**

Meaning and Definition of Industry – Role of Industries – Industrial Policy of 1991 and recent changes – Role of Small Scale Industry in economic development – Large Scale Industry in India – Industrial Development Under Five Year Plans.

#### **Text Books**

Unit- I: Indian Economy Sankaran.S Margham Publications 7<sup>th</sup> edition 2014

**Unit-II:** Indian Economy Ruddar Dutt & Sundaram KPN Sulan Chand Publishing 7<sup>th</sup> edition 2016

Unit-III: Indian Economy Sankaran.S Margham Publications 7<sup>th</sup> edition 2014

Unit-IV: Indian Economy Sankaran.S Margham Publications 7<sup>th</sup> edition 2014

Unit- V: Indian Economy Sankaran.S Margham Publications 7<sup>th</sup> edition 2014

#### **Reference Books:**

- 1.Ruddar Dutt & Sundaram KPN Indian Economy S Chand Publishing7<sup>th</sup>edition 2016
- 2. Sankaran .S.IndianEconomy Margham Publications 7<sup>th</sup> 2014
- **3.** Dhingra I.C. Indian Economy Manakin Press Sultan Chand & Sons 28<sup>th</sup> edition.
- **4.**Puri V.K & Misra S.K Indian Economy Himalaya Publishing House 35<sup>th</sup> 2017
- **5.** Agarwal A.NIndian Economy New Age 41<sup>st</sup> 2016
- 6. KK Dewett JD Varma & M SharmaIndian Economy S Chand & Company Pvt Ltd 1<sup>st</sup> 2016
- 7. Jhingan M.L Economics of Development & Planning Vrinda Publication 41st 2016

#### **E- Materials**

- 1. www.studydhaba.com/indian-economy-study-material-pdf
- 2. www.examrace.com/IEcoS/IEcoS-Study-Material
- 3. www.winmeen.com/tnpsc-indian-economy-study-materials
- 4. www.jagranjosh.com/articles/ias-prelims-2015-gs...
- 5. www.governmentexams.co.in/tnpsc-indian-economy-notes
- 6. www.clearias.com/ias-study-materials
- 7. www.tnpscshouters.com/2019/02/tnpsc-indian...
- 8. www.hirensir.com/indian-economy-in-gujarati-pdf

#### **Course Out Comes**

- 1. After studied unit-1, the student will be able to understand the various indicators of economic development.
- 2. After studied unit-2, the student will be able to understand the importance, causes and impact of population growth.
- 3. After studied unit-3, the student will be able to gain knowledge about the role of agriculture in economic development.
- 4. After studied unit-4, the student will be able to gain knowledge about the role of agriculture labour problems and remedies .
- 5. After studied unit-5, the student will be able to understand the industrial development during plan periods.

#### ALLIED – 1 PAPER –1

#### 2. ELEMENTS OF INSURANCE

#### **OBJECTIVES**

- 1. To aims to educate students about the significance and purpose of insurance.
- 1. To enable the Knowledge about the Insurance.
- 2. To acquire skills about the Life Insurance and its types.
- 3. To know about the Fundamental principles of fire insurance.
- 4. To know about the Fundamental principles of marine insurance.
- 5. To gain insights in E insurance.

#### **UNIT-1: Introduction**

Insurance - purpose and Need - Benefits of Insurance - Functions of Insurance - Importance of Insurance - Principles of Insurance - Nature of Insurance Contract - Types of Insurance Contract - Fundamentals of Insurability - Classification of Insurance.

#### **UNIT-2: Life Insurance**

Life Insurance - Definitions of Life Insurance, Advantages of Life Insurance - Fundamental principles of life Insurance - Procedure of taking Life Policy - Meaning of Whole life policy and Endowment policy - Policy conditions, procedure for the settlement of claims - Nomination and assignment - Annuity- Medical policy & Accident Insurance Policy.

#### **UNIT 3: Marine insurance**

Marine Insurance - Definition of Marine Insurance contract- Procedure of taking marine policy - Fundamental principles of marine insurance - Warranties in marine insurance - Types of warranties- Types of marine policies, Marine policy conditions.

#### **UNIT 4: Fire Insurance**

Fire Insurance- Definition of Fire Insurance contract - Procedure of taking fire policy - Fundamental principles of fire insurance - Types of fire insurance policies - Policy conditions - Implied express conditions.

#### **UNIT 5: E-insurance in India**

The Insurance Regulatory and Development Authority (IRDA) – Benefits of e- insurance-challenges of e- insurance- Problems with e-insurance policies and how to deal with them-Companies are providing e-insurance programs - IRDA guidelines for e-insurance policies.

#### TEXT BOOKS

S.NO	<b>AUTHORS</b>	TITLE	<b>PUBLISHERS</b>
1.	Dr. A.Murthy	Element of Insurance	Margham
			Publisation

2.	E.Gordon and	Banking and Insurance	Himalaya
	P.K.Gupta		Publishing house
3.	P.K.Gupta,	Legal Aspects of Insurance	Himalaya
			Publishing house
4.	Dr.Sunil kumar	Banking and insurance	Calcotia
			Publishing
			Company
5.		https://business.mapsofindia.com/articles/e-	
		insurance-in-india-policy-and-	
		procedures.html	

## **REFERENCE BOOKS**

S.NO	<b>AUTHORS</b>	TITLE	<b>PUBLISHERS</b>
1.	M.N.Mishra and	Insurance principles and practice,	S.Chand
	S.B.Mishra		
2.	GauravVarshney	Insurance Law	Lexis Naxis.
3.	Neelam C. Gulati	Banking and Insurance Practices	Excel Books
4.	Dr.Biswa Mohana	Principles of Banking and Insurance	Shree Vinayak
	Jena		Publication.
5.	O.P.Agarwal	Banking and Insurance	Himalaya
			<b>Publishing House</b>

# **COURSE OUTCOMES**

UNITS	CO STATEMENT	
Unit1	After studied unit-1, the student will	Understand the basic fundamentals of
Omti	be able to	Insurance
Unit2	After studied unit-2, the student will	Apply the fundamentals of Life Insurance
	be able to	
Unit3	After studied unit-3, the student will	Understand the fundamentals of Life
	be able to	Insurance
Unit4	After studied unit-4, the student will	Apply the fundamentals of Marine
	be able to	Insurance
Unit 5	After studied unit-5, the student will	Understand the procedure of E- insurance
	be able to	

#### ALLIED – 1 PAPER –1

#### 3. CONSUMERISUM

#### **OBJECTIVES**

- 1. To make students to acquire knowledge of consumerism.
- 2. To understand the fundamentals of Consumerism.
- 3. To known the Consumer Protection Act, 1986.
- 4. To acquire the Consumer Protection Act 2006 (Amendments.)
- 5. To gain knowledge Consumer Protection Council.
- 6. To enable the Redressal of consumer grievances.

#### **UNIT – I: Introduction**

Consumerism- Concept - Need and Scope of Consumerism- Origin of Consumer Movement - Consumer movement in India- Consumerism in India - Consumer of goods and services - Professional services - Medical, legal, educational and welfare services- Rights and Responsibilities of Consumerism- Unfair Trade Practices

#### UNIT – II: Consumer Protection Act, 1986

Consumer Protection Act, 1986 – Objectives – Definition of Terms – complainant, consumer dispute, defect, deficiency in service, service, unfair trade practices, restrictive trade practices - UN guidelines for Consumer Protection. Emergence of new Consumer Movements: Green Consumerism.

#### **UNIT – III: Consumer Protection Act 2006**

Consumer Protection Act 2006 (Amendments) – Salient features - Objectives -Definitions of the term: - Consumer – Types of Consumer Appropriate authority – Complainant – Consumer dispute – Restrictive Trade Practice. The various Consumer Rights: - Right to Safety, Right to Information, Right to Choose, Right to be heard – Right against exploitation – Right to Consumer Education

#### **UNIT – IV: Consumer Protection Council**

Consumer action groups, consumer resistance, consumer boycotts, lobbying, consumer guidance - Nature and Functions - Role and working of Consumer Voluntary Organisations in Grievance Settlement-Composition and Powers of National Commission, State Commission and District Consumer Forum.

#### **UNIT – V: Consumer redressal**

Redressal of consumer grievances-Goods & Services covered under Consumer Protection Act-Procedure for filing of complaints with District Forum, State Commission , National Commission.

#### **TEXT BOOKS**

S.NO	AUTHORS	TITLE	<b>PUBLISHERS</b>
1.	Dr. Rega Surya	Lecture on Torts and Consumer	Asia Law House,
	Rao	Protection Laws	Hyderabad.
2.	Prof. Rakesh	Consumer Protection Laws	Central – Law
	Khanna		Agency.
3.		Consumer Protection (Amendment) Act,	S. Chand &
		2002.	Sons.2012.

#### **REFERENCE BOOKS**

S.NO	AUTHORS	TITLE	<b>PUBLISHERS</b>
1.	Dr. V.K. Agarwal	Consumer Protection (Law & Practice)	Bharat Law House
			Pvt. Ltd.
2.	H.D. Pithawalla, c.	The Consumer Protection Act 2019	
	Jamnadas & co		
3.	Avtar Singh	Consumer Protection (Law & Practice)	Eastern Book Co.

## **COURSE OUTCOMES**

UNITS	CO STATEMENT	
Unit1	After studied unit-1, the student will	Understand the basic fundamentals of
Ullit1	be able to	Consumerism
Unit2	After studied unit-2, the student will	Apply the fundamentals Consumer
	be able to	Protection Act
Unit3	After studied unit-3, the student will	Understand the Amendments of
	be able to	Consumer Protection Act
Unit4	After studied unit-4, the student will	Apply the fundamentals Consumer
	be able to	Protection Council
Unit 5	After studied unit-5, the student will	Understand the procedure of Consumer
	be able to	Redressal

#### **SEMESTER II**

# CORE THEORY PAPER – 3

#### FINANCIAL ACCOUNTING II

#### **OBJECTIVES**

- 1. To gain knowledge about the different systems of Accounting
- 2. To understand the branch accounts and its types
- 3. To have practical knowledge in the preparation departmental accounting
- 4. To draft the Hire purchase and Installment purchase systems
- 5. To acquire practical knowledge in Partnership accounts
- 6. To gain expertise in preparation of Tally -ERP

#### **UNIT-I Branch accounts**

Meaning – objects of branch accounts – accounting in respect of dependent branches: debtors system; stock and debtors system; wholesale branch system and final accounts system - Independent branches – incorporation of branch trial balance in head office books

#### **UNIT – II: Departmental Accounting**

Meaning of departments and departmental accounting – Distinction between departments and branches- need for departmental accounting – advantages of departmental accounting – Apportionment of indirect expenses – Inter departmental transfers at cost and selling price - preparation of departmental trading, profit & loss account and balance sheet.

#### **UNIT - III: Hire purchase and Installment purchase systems**

Meaning and features of hire purchase system - calculation of interest - books of hire purchaser and books of hire vendor - default and repossession (Hire purchase trading account excluded) Meaning of instalment system - distinction between hire purchase system and instalment system - calculation of interest - books of buyer and books of seller.

#### **UNIT - IV: Partnership accounts**

Introduction- Admission of a partner – Retirement of a partner – Death of a partner – treatment of goodwill as per AS 10- Dissolution of a firm – insolvency of a partner (Garner Vs Murray rule) – Insolvency of all the partners

#### **UNIT - V: Basics of Tally:**

ERP - Introduction to ERP 9 Advantages and Salient Features of Tally.ERP 9 - Company Creation Ledger Creation with predefined Primary Groups, Predefined Sub Groups and New Sub Groups

#### **TEXT BOOKS:**

S.NO AUTHORS TITLE PUBLISHERS

1.	T.S. Reddy & Dr.	Financial Accounting	MarghamPublications,
	A.Murthy,		Chennai.
2.	Jain &Narang,	Financial Accounting	Kalyani Publishers
3.	S.N. Maheshwari	Financial Accounting	S.Chand

## **REFERENCES BOOKS:**

S.NO	AUTHORS	TITLE	<b>PUBLISHERS</b>
1.	Hanif and Mukherjee	Financial Accounting	McGrawhill.
2.	Murugadoss, Jaya, Charulatha and Baskar	Financial Accounting	Vijay Nicholes Imprint Pvt. Ltd.,
3.	Shukla & Grewal	Advanced Accounting	S.Chand & Co.
4.	Parthasarathy.S. & Jaffarulla	FinancialAccounting	KalyaniPublishers, NewDelhi
5.	Gupta, R.L & Gupta V.K	Advanced Accounting	Sulthan chand and sons
6.	AshokSehgal &Deepak Sehgal	Fundamental of Financial Accounting	Taxman Publication
7.	Tulsian	Financial Accounting	Pearson

# **COURSE OUTCOMES**

## UNITS CO STATEMENT

Unit1	After studied unit-1, the student will be able to	Understand the basic fundamentals of branch accounting
Unit2	After studied unit-2, the student will	Understand the basic fundamentals of
	be able to	Departmental accounting
Unit3	After studied unit-3, the student will	Understand the Hire purchase and
	be able to	Installment System of accounting
Unit4	After studied unit-4, the student will	Prepare the accounts partnership
	be able to	
Unit 5	After studied unit-5, the student will	Understand the basics of Tally
	be able to	Accounting

# CORE THEORY PAPER – 4

#### OFFICE MANAGEMENT

#### **OBJECTIVE**

Understand the range of responsibilities and skills required by the office manager

- 1. Apply various approaches when dealing with the management of tasks, teams and individuals
- 2. Apply techniques to plan and manage workload effectively and achieve objectives
- 3. Create and apply a checklist of systems and procedures to aid the smooth running of the office
- 4. Apply assertive communication and problem-solving skills

#### **UNIT-I**

Meaning and Scope -Function and Qualifications of Office Manager -Poor and Good Organization Departments -Flow of Work -Organization Charts and manual.

#### **UNIT-II**

Administrative arrangements and physical conditions - Centralization and Decentralization of Office services - Office Accommodation and Layout -Office Furniture - Meaning of Various terms - Basic pattern of work -Sub-division - Standardization and Standards - Work Measurement and control

#### **UNIT-III**

Office equipments - Reproduction equipments - Typewriter - Duplicators - Photo Copier - Franking Machine - Communication Equipments - Dictaphone - Intercom - Telephone - Telex - Tele printers - PABX - PBX - STD - Storage equipment - Filling Cabinets - Time Clocks - Use of Computers in Office Management

Office System - Procedure - Routine - And methods - Paper work in office Filling functions - essentials of good filling systems - Central vs. Departmental Filling classification - Methods of filling Old and Modern - Micro filing - Indexing Types.

#### **UNIT-IV**

Mail service and communication - Office Correspondence - Central vs. Departmental Correspondence - Handling Mail - Postal Services - Postbag and Post Box Numbers -

Registered and Insured Posts - VPP Communications - Oral written - Internal and external communication - Records Management Types - Forms Controls - Principles - Foremost - Continuous stationery

#### **UNIT-V**

Office Supervisor - Meaning and characteristics of Supervisor - Status - Place and Role of Supervisor - Effective Supervisor - Qualification - Knowledge and skill of Supervisor.

Note: Questions in Sec. A, B & C - 100 % Theory.

#### **TEXT BOOKS:**

S.NO	AUTHORS	TITLE	PUBLISHERS
1	R.S.N.Pillai & Bhagwathi. V	Office Management	S.Chand, New Delhi.
2.	Arora S.P	Office Management	Vikas Publications Pvt. Ltd., Chennai.

#### **REFERENCE BOOKS:**

S.NO	AUTHORS	TITLE	<b>PUBLISHERS</b>	
1.	Balachandiran.V &	Office Management	Vijay Nico	ole imprints
	Chandrasekaran		Private	Limited,
			Chennai	

#### REFERENCE JOURNALS

- 1. <u>Journal of Accounting & Marketing</u>
- 2. <u>Journal of Business & Financial Affairs</u>
- 3. Journal of Defense Studies and Resource Management
- 4. <u>Journal of Entrepreneurship & Organization Management</u>

#### **E-MATERIALS**

**UNITS** 

- 1. Office management
- 2. Elements Of Office Management
- 3. office management skills
- 4. Business organization and office management

#### **COURSE OUTCOMES**

Unit1	After studied unit-1, the student will be able to	To gain knowledge about nature and scope of organization.
Unit2	After studied unit-2 the student will	To gain effective knowledge about

**CO STATEMENT** 

	be able to	Administrative arrangements and
		physical conditions
Unit3	After studied unit-3, the student will	To gain a knowledge of Office
	be able to	equipments and Office System
Unit4	After studied unit-4, the student will	To know about Office Correspondence
	be able to	
Unit 5	After studied unit-5, the student will	To learn about Office Supervisor
	be able to	

#### ALLIED – 1 (To choose any 1 out of the given 3) PAPER –2

#### 1. INDIAN ECONOMY - II

#### **Course Objectives:**

- 1. To acquire sufficient knowledge about India's Economic Development and fundamental Concept about National Income in India.
- 2. The knowledge acquired through this paper will help the students to know the current changes towards economic development.
- 3. To equip the students to enhance their knowledge about the economic progress and problems of our country.
- 4. To impart the knowhow of planning and its methodologies.
- 5. To understand the importance of logistics and movement of people through various transport system.
- 6. To bring awareness on Information Technology and its impact on Economic Development.

#### .

#### **UNIT: I National Income**

National Income – Definitions – Concepts – Methods of measuring National Income – Difficulties in the Measurement of National Income – Trends in National Income Growth and Structure – Limitations of National Income estimation in India.

#### **UNIT: II Planning**

Planning in India – Objectives – Importance – Evaluation of Economic Planning – Strategy of India's development Plan's – Regional Planning in India –Assessment of Indian Planning – Establishment of NITI Aayog and its functions.

#### **UNIT: III Economic Reforms and Liberalisation**

Economic Reforms since 1990's – Appraisal of Economic Reforms – Liberalization: Meaning – Advantages and Disadvantages – Privatization: Meaning and Scope – Globalization – its impact on Indian Economy – Merits and Demerits of Globalization.

#### **UNIT: IV Transport System in India**

Transport – Importance of Transport (Roadway, Railways, Shipping and Civil Aviations) to Economic Development – Evaluation of Government in Policy in relation to privatisation policy - Transport Coordination.

#### **UNIT: V Information Technology**

Role of Technology - Information Technology BPO in India - their impact on Economic Development - Cyber Crime.

#### **Text Books**

**Unit-I:** Sankaran.S Indian Economy Margham Publications 7<sup>th</sup> edition 2014

**Unit-II:** Ruddar Dutt& Sundaram Indian Economy KPN Sulan Chand Publishing 7<sup>th</sup>edition 2016

**Unit-III:** Sankaran.S Indian Economy Margham Publications 7<sup>th</sup> edition 2014

Unit-IV: Sankaran.S Indian Economy Margham Publications 7<sup>th</sup> edition 2014

Unit-V:Sankaran.S Indian Economy Margham Publications 7<sup>th</sup> edition 2014

#### **Reference Books:**

S.No	Title	Authour	Publisher	Edition	Year
1.	Indian Economy	RuddarDutt&	S.Chand	7 <sup>TH</sup>	2016
		Sundaram KPM	Publishing		
2.	Indian Economy	Sankaran S	Margham	7 <sup>th</sup>	2014
			Publications		
3.	Indian Economy	Dhingra I.C	Manakin Press	21 <sup>ST</sup>	2013
4.	Indian Economy	Misra S.K	Himalaya	35 <sup>TH</sup>	2017
		&PuriV.K	Publishing House		
5.	Indian Economy	Sanjiv Verma	Unique Publishers	8 <sup>th</sup>	2019
6.	Indian Economy	Agarwal A.N	New Age	41 <sup>ST</sup>	2016
	-				
7.	Economics of	Jhingan M.L	Vrinda Publication	41 <sup>ST</sup>	2016
	Development &	_			
	Planning				

#### **E- Materials**

- 1. www.studydhaba.com/indian-economy-study-material-pdf
- 2. www.examrace.com/IEcoS/IEcoS-Study-Material
- 3. www.winmeen.com/tnpsc-indian-economy-study-materials
- 4. www.jagranjosh.com/articles/ias-prelims-2015-gs...
- 5. www.examrace.com/NTA-UGC-NET/NTA-UGC-NET-Study...
- 6. www.governmentexams.co.in/tnpsc-indian-economy-notes
- 7. www.tnpscshouters.com/2019/02/tnpsc-indian...

#### **Course Out Comes**

- 1. After studied unit-1, the student will be able to understand the formation of National Income.
- 2. After studied unit-2, the student will be able to acquire knowledge about the planning in India.
- 3. After studied unit-3, the student will be able to clarify the economic reforms and LPG policy.
- 4. After studied unit-4, the student will be able to understand the transport system and policy in India.
- 5. After studied unit-5, the student will be able to understand the information technology in India.

#### ALLIED – 1 PAPER –2

#### 2. MERCHANT BANKING

#### **OBJECTIVE**

To enable the students to understand Merchant banking and its services to corporate sector.

- 1. To familiarize the students with the concepts of Financial Management
- 2. Managing investment in primary market and secondary market
- 3. To acquaint the students in respect to the investment decisions related to Derivative market.
- 4. Establishing appropriate investment objectives, developing optimal portfolio strategies, estimating risk-return tradeoffs, evaluating investment performance and portfolio revision technique

#### **UNIT-I**

Merchant Banking – Definitions and Functions – Regulatory Framework – Registration of Merchant Bankers – Procedure Capital Adequacy Requirement – Lead Merchant Banker Appointment, Restrictions and Responsibilities.

#### **UNIT-II**

Public Issue Management – Functions and Mechanism – Categories of Issue – Issue Manager – Category and Restrictions Activities Involved in Public Issue Management – Marketing of New Issues – Methods – Pricing of Rights and Other Public Issues.

#### **UNIT-III**

Post Issue Management – Allotment / Dispatch of Shares / Refunds – Basis of Allotment – Procedure – Listing Requirements of Stock Exchanges – Advantages – Listing Requirements of OTCEI.

#### **UNIT-IV**

Capital Market Instruments – Meaning and Types – Commercial Paper – Issue of Commercial Paper – Usance – E-nomination – Ceiling – Mode of Issue – Credit Syndication – For Long Term and Working Capital.

#### **UNIT-V**

Port Folio Management – Functions – Registration of Port-folio Managers – Obligation – Investment of Client Funds – Maintenance of Book and Accounts – Reports to be Furnished – Code of Conduct.

Note: Questions in Sec. A, B & C - 100 % Theory.

#### **TEXT BOOKS:**

S.NO	<b>AUTHORS</b>	TITLE				PUBLISH	ERS
1	Dr.S.Gurusamy	Merchant	Banking			Vijay Nicholes Imprint P Ltd., Chennai	
2.	Dr.V.Balu	Merchant Services	Banking	&	Finance	Sri Publication	Venkateswara , Chennai

#### **REFERENCE BOOKS:**

S.NO	AUTHORS	TITLE	<b>PUBLISHERS</b>
1.	H.R. Machiraju	Merchant Banking	New Age
			International, New
			Delhi
2.	Dr. J.C.Verma	A Manual of Merchant Banking	Baharat Law House,
			New Delhi.

#### **JOURNALS**

- 1. Merchant banking India: Recent development in merchant banking (2016),ISSN-2455-6602.
- 2. Performance evaluation of merchant banking in India-A study of SBI capital market limited (2015), ISSN-2347-9671.
- 3. Recent development in merchant banking and challenges ahead in India,(2016), E-ISSN:2455-295X.
- 4. A literature review of merchant banking in india (2019), ISSN-2349-5162.
- 5. <a href="https://www.businessmanagementideas.com/financial-management/merchantbanking/top-7-developments-in-merchant-banking-establishment-in-india/4174">https://www.businessmanagementideas.com/financial-management/merchantbanking/top-7-developments-in-merchant-banking-establishment-in-india/4174</a>

#### **E-MATERIALS**

- 1. "Business Finance and Financial Management". UpFina. Retrieved 2015-11-04.
- 2. "Capital Structure Definition | Investopedia". Investopedia. Retrieved 2015-11-04.
- 3. 'Nobanee, Haitham; Abraham, Jaya (2015). "Current assets management of small enterprises". Journal of Economic Studie.
- 4. "What are fixed assets? | The e-conomic Accounting Glossary". www.e-conomic.co.uk. Retrieved 2015-11-04.

- 5. "Current Asset Definition AccountingTools". www.accountingtools.com. Retrieved 2015-11-04.
- 6. "The Top 4 Cash Flow Forecasting Mistakes". Entrepreneur. Retrieved 2015-11-04.

# **COURSE OUTCOMES**

CO STATEMENT		
After studied unit-1, the student will	To gain knowledge about Merchant	
be able to	Banking.	
After studied unit-2, the student will	To impart effective knowledge about	
be able to	Public Issue Management.	
After studied unit-3, the student will To learn about Post Issue Management		
be able to		
After studied unit-4, the student will	To gain knowledge about Capital Market	
be able to	Instruments.	
After studied unit-5, the student will	To learn about Port Folio Management.	
be able to		
	After studied unit-1, the student will be able to After studied unit-2, the student will be able to After studied unit-3, the student will be able to After studied unit-4, the student will be able to After studied unit-5, the student will	

#### ALLIED – 1 PAPER –2

#### 3. BUSINESS MATHEMATICS

#### **Course Objectives**

- 1. To develop skills in sets and operation on sets.
- 2. How to solve simultaneous equations using matrices.
- 3. To measure the Simple and compound interests as well as annuities in business.
- 4. Students get familiarizeon Discount on Bills-Present value, Bankers Discount- Profit and Loss, Roll, wages, overtime Gross salary.
- 5. To find maxima and minima applications in businessproblemsusing differentiations.

#### **UNIT-I**

Sets: Finite and infinite sets - equality of sets - Disjoint sets - universal set - setoperation Union of sets, intersection of sets - difference of sets - complement of sets - venn diagram - De-Morgan's law - Cartesian product.

#### **UNIT-II**

Matrices - type of matrices - matrix operation - Determinant of matrix - Singular and Non Singular matrices - adjoint, inverse of matrix - solving simultaneous linearequations - matrix inversion method and method of reduction.

#### **UNIT-III**

Mathematics for Finance - Simple and Compound Interest - Annuities, present value of intermediate, deferred and perpetuity

#### **UNIT-IV**

Discount on Bills-Present value, Bankers Discount- Profit and Loss, Roll, wages, overtime Gross salary

#### **UNIT-V**

Differentiations - limits - derivatives of standard function  $x^n$ ,  $e^x$ ,  $log_extrigonometric functions - Rules of Differentiation - Differentiation on different types of functions - successive Differentiation - maxima and minima - applications in businessproblems.$ 

Note: The proportion between theory and problems shall be 20:80

#### **Reference Books:**

- 1. P.R. Vittal, Business Mathematics & Statistics, Margham Publishers, Chennai.
- 2. S.P.Gupta, Statistical Methods, S.Chand& Co.,
- 3. Chandran&Agarwal, Business Mathematics.
- 4. Raghavachari, Mathematics for Management,
- 5. Raja Gopalan and Sattinathan, Business Mathematics, Vijay Nicole Publications,

Chennai.

#### **Course Out Comes**

Units CO Statement

Unit1 After studing unit-1, the student will be able to Acquired skills in sets and operation on sets.

Unit2 After studing unit-2, the student will be able to measure the Simple and compound interests as well as annuities in business.

Unit3 After studing unit-3, the student will be able tosolve problems Discount on Bills-Present value, Bankers Discount-Profit and Loss, Roll, wages, overtime Gross salary. Unit4 After studing unit-4, the student will be able to Get familiarized on Discount on Bills-Present value, Bankers Discount-Profit and Loss, Roll, wages, overtime Gross salary. Unit 5 Afterstuding unit-5, the student will be able to find maxima and minima - applications in business problemsusing differentiations.

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